

Operation Living Hope

Donor Privacy Policy

Operation Living Hope does not copy, reproduce, publish, post, distribute, share or sell, the name, personal contact information or description of donation of donor to any outside individual or business. Exceptions shall be those required by law, requested in grant applications or in connection with bank credit or debit card transactions that may be made without prior knowledge or consent of the donor.

Operation Living Hope does acknowledge donors by name and/or description of donation, after the donors have given their written permission, in certain printed material such as chapter newsletters, brochures, press releases, event invitations or programs, stationery, solicitation letters, the organization's website or other means of expressing appreciation for the donors' assistance. A donor wishing to view samples of these publications may do so by contacting the chapter at the address below.

Operation Living Hope will provide, at least annually, a means (such as a check-off box) for both new and continuing donors to inform the charity if they do not want their names acknowledged on any of the printed material mentioned above. All donations shall be treated individually so that multiple donations from a single donor shall receive the same consideration as if each were the first donation received.

If a donor chooses to opt out of any acknowledgement listings in printed material, the donor's name and address will be made available only to members and/or staff of Operation Living Hope who are responsible for managing the business of the corporation.

A printed copy of Operation Living Hope Donor Privacy Policy will be mailed to a donor upon request and is also available on the corporation's website. All records of donations to Operation Living Hope shall be maintained by the corporation according to the applicable standards of record retention in effect at the time of the donation. All records will be maintained in a secure location.

Operation Living Hope operates the Food Shelf. The names of donors contributing to the Food Shelf are never made public without the donor's written permission.

A donor's photograph will not be used at any time or in any chapter publication without the donor's written consent. In the case of a minor, written permission will be obtained from the parent/guardian.

Our Commitment to Your Security

Personal information our donors provide to us, such as the amount they have donated, their address, their telephone number, their donor comments, and their email address, will never be shared with a third party. Our donors' personal information is secure and confidential.

Only authorized employees who have agreed to this policy have access to this information. We will never publish, sell, trade, rent or share this information with parties outside of OLH, except in the rare case of suspected fraud or unless released by you for publication. In that case, we will provide pertinent information to government agencies and/or companies contracted to assist us in fraud prevention and investigation, as permitted by law. Such information will not be provided to these companies for marketing purposes, but only for the protection of our donors and our organization.

OLH staff assumes donations are never to be publicly announced unless a donor specifically requests this or unless a donor approves that their name be released for an OLH publication, such as in our annual report.

Operation Living Hope

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